

Contact the Board

The Company encourages shareholder communications with its Board. If you would like to contact the Company's Board of Directors, including a committee of the Board or the independent directors as a group, you may send an e-mail to directors@cmegroup.com. You may also communicate with the members of the Board by mail addressed to an individual member of the Board, the full Board, a particular committee or the independent directors as a group in care of the Office of the Secretary, CME Group Inc., 20 South Wacker Drive, Chicago, Illinois 60606.

All communications received will be compiled by the Office of the Secretary and submitted to the Governance Committee on a quarterly basis or more frequently as appropriate. Emails received via directors@cmegroup.com are screened for junk commercial email and general solicitations. If a communication does not involve an ordinary business matter as described below and if a particular director is named, the communication will be forwarded to that director.

We also maintain a toll-free telephone number (877.338.4545) for receiving complaints regarding accounting, internal control over financial reporting or auditing matters. Concerns relating to our accounting, internal control over financial reporting or auditing matters will be referred to the Chairman of the Audit Committee and will be handled in accordance with the procedures adopted by the Audit Committee.

In order to expedite a response to ordinary business matters, the Governance Committee has authorized management to receive, research and respond, if appropriate, on behalf of the Company's directors, including a particular director or its non-management directors, to any communication regarding a product of the Exchange or transactions by a clearing firm or a member of the Exchange (an "ordinary business matter"). Any director may review any such communication or response thereto.